

# Route Guide & Hazard Awareness

**STOKE NEWINGTON** - HACKNEY CENTRAL - HOMERTON BOW - STRATFORD - WEST HAM - **NEWHAM HOSPITAL** 



CAhead-London

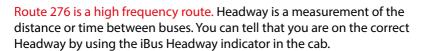
### THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

#### CHANGEOVER | HERMIT ROAD BARKING ROAD

Barking Road at BUS STOP M (Hermit Road) towards Stoke Newington and at BUS STOP K (Hermit Road) towards Newham. Meal relief is at Canning Town Bus Station. Communicate in advance with iBus if you are late for any reason.





IMPORTANT: You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

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**IN SERVICE** 

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Hazards to be aware of and other points to note.

LOCAL HAZARDS

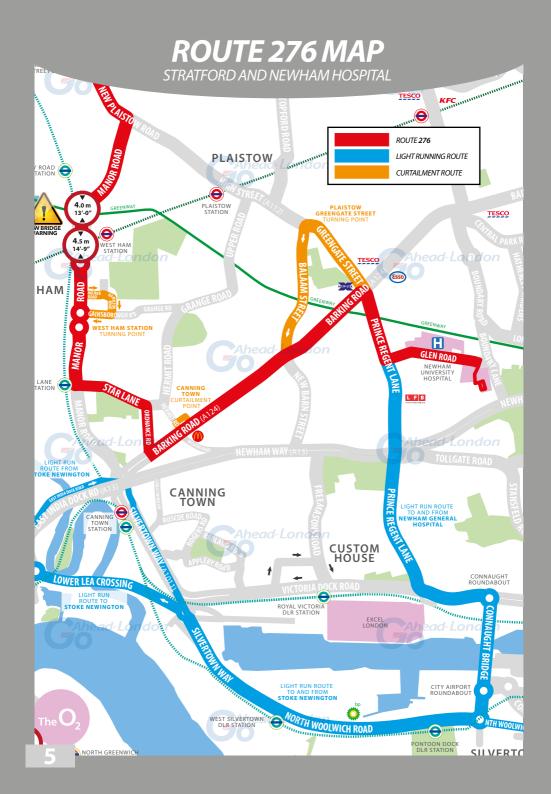
Hazards to be aware of and other points to note.

AT THE GARAGE

General information and safety at the garage.

CODES & PROCEDURES

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## RUNNING LIGHT

**RUNNING OUT OF SERVICE** 

IMPORTANT LOG OFF IBUS IMMEDIATELY IF RUNNING LIGHT

#### **TO STOKE NEWINGTON COMMON**

- From Silvertown garage, turn left onto Factory Road
- Follow road right onto North Woolwich Road
- At roundabout, take 2nd exit onto North Woolwich Road (past Pontoon Dock)
- Keep left and do not go over Silvertown Way overpass
- At roundabout, take 2nd exit onto Lower Lea Crossing A1020
- At roundabout, take 4th exit onto Leamouth Road A1020
- At traffic light, turn left onto East India Dock Road A13
- Stay in right lane and turn right onto St Leonard's Road (towards Stratford A12)
- Continue ahead onto Blackwall Tunnel Northern Approach A12
- Continue ahead onto East Cross Route **A12** and exit towards Dalston, Hackney
- At traffic light, turn left onto Wick Rd and turn right onto Kenworthy Road A102
- At junction, turn left onto Homerton High Street and onto Urswick Road A102
- Continue ahead onto Lower Clapton Road A107
- At Lea Bridge Roundabout, take 1st exit onto Kenninghall Road
- Continue ahead onto Maury Road and at junction, turn left onto Evering Road
- Turn right onto Bethnal Rd (one-way) and left to Stoke Newington Cmn to stand

#### FROM STOKE NEWINGTON COMMON

- At **stand**, continue ahead on Stoke Newington Common
- 🍦 Turn left onto Rectory Road (one-way system) **A10**
- Continue ahead onto Rectory Road
- At traffic light, turn left onto Amhurst Road (under railway bridge)
- At traffic light, continue ahead onto Lower Clapton Road A107
- At traffic light, turn right onto Urswick Road and onto Homerton High Street
- Turn right onto Kenninghall Road and at traffic light, turn left onto Wick Road
- At traffic light, turn right onto East Cross Rte and Blackwall Tunnel Ntn App A12
- Turn left onto Abbott Road B125
- At traffic light, turn left onto East India Dock Road (towards Canning Town) A13
- At traffic light, turn right onto Silvertown Way (under A13 overpass) A1011
- Continue ahead on Silvertown Way (onto overpass) A1011
- Continue ahead on North Woolwich Road A1020
- 🖕 At roundabout, take 2nd exit onto North Woolwich Road
- Follow the road left onto Factory Road to Silvertown garage

## RUNNING LIGHT RUNNING OUT OF SERVICE

IMPORTANT LOG OFF IBUS IMMEDIATELY IF RUNNING LIGHT

#### TO NEWHAM GENERAL HOSPITAL

- From Silvertown garage, turn left onto Factory Road
- Follow road right onto North Woolwich Road
- At roundabout, take 3rd exit onto Connaught Bridge
- At City Airport Roundabout, take 2nd exit onto Connaught Bridge A1020
- At Connaught Roundabout, take 2nd exit onto Victoria Dock Road A112
- At traffic light, turn right onto Prince Regent Lane (Prince Regent DLR on left)
- At traffic light, turn right onto Glen Road
- Turn right onto Cherry Tree Way
- ♦ At roundabout, take 1st exit onto Gateway Surgical Centre road to **stand**

#### FROM NEWHAM GENERAL HOSPITAL

- At stand, continue ahead and exit Gateway Surgical Centre road
- At roundabout, take 3rd exit onto Cherry Tree Way
- At junction, turn left onto Glen Road
- At traffic light, turn left onto Prince Regent Lane A112
- At traffic light, turn left onto Victoria Dock Road A112
- At Connaught Roundabout, take 2nd exit onto Connaught Bridge A1020
- At City Airport Roundabout, take 2nd exit onto Connaught Bridge A1020
- At roundabout, take 1st exit onto North Woolwich Road
- Follow the road left onto Factory Road to Silvertown garage



DOUBLE DECK VEHICLES MUST NOT BE USED ON THIS ROAD

Under East Cross Rte (A12).

### **ROUTE DIRECTIONS**

**RUNNING IN SERVICE** 

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

#### **TO STOKE NEWINGTON COMMON**

- At stand, continue ahead and exit Gateway Surgical Centre road
- At roundabout, take 3rd exit onto Cherry Tree Way
- At junction, turn left onto Glen Road
- At traffic light, turn right onto Prince Regent Lane A112
- At traffic light, turn left onto Barking Road A124
- Turn right onto Ordnance Road and at junction, turn left onto Star Lane
- At traffic light, turn right onto Manor Road (Star Lane DLR on the right) A1011
- At mini roundabout, take 1st exit onto Manor Road A1011
- At 2nd mini roundabout, take 1st exit onto Manor Road (past West Ham station)
- At traffic light, turn left onto New Plaistow Road A112
- Continue ahead onto West Ham Lane and onto Tramway Avenue A112
- At traffic light, turn left onto Broadway and continue onto High Street A118
- At traffic light, turn right onto Great Eastern Road A118
- Turn left onto Station Road to Stratford Bus Station
- Exit Stratford Bus Station and use bus lane to junction exit
- At junction, turn right onto Great Eastern Road A118
- At traffic light, turn right onto High Street **A118**
- Take exit towards Bow Roundabout/Blackwall Tunnel
- At Bow Roundabout, take 2nd exit onto High Street and onto Bow Road **A11**
- At traffic light, turn right onto Fairfield Road (right turn for buses only) B142
- 🆕 At mini roundabout, take 1st exit onto Tredegar Road **B142**
- Turn right onto Parnell Road B142
- Follow the road right onto Jodrell Road
- At mini roundabout, take 2nd exit onto Wick Lane (under East Cross Rte A12)
- Turn left onto Monier Road
- At roundabout, take 1st exit onto Wansbeck Road
- At mini roundabout, take 2nd exit onto Rothbury Road
- Turn left onto Hepscott Road and continue onto Wallis Road and Berkshire Road
- Follow the road left onto Osborne Road and onto Semley Gate
- At junction, turn right onto Eastway A106
- At traffic light, turn left onto Lee Conservancy Road (under East Cross Rte A12)
- At traffic light, turn left onto Homerton Road B112
- Turn right onto Brooksby's Walk and turn left onto Homerton Grove
- At junction, turn left onto Wardle Road

## ROUTE DIRECTIONS

**RUNNING IN SERVICE** 

SWITCH THE ENGINE OFF WHILST AT THE STAND

#### *TO STOKE NEWINGTON COMMON (CONT)*

- At junction, turn right onto Homerton High Street A102
- At traffic light, turn left onto Ponsford Street (under arched railway bridge)
- At traffic light, turn right onto Morning Lane B113
- 🍦 Turn left onto Valette Street and follow road right onto Paragon Road
- At traffic light, turn right onto Mare Street A107
- Follow the road left onto Amhurst Road (Hackney Central on left) A107
- At traffic light, turn left onto Amhurst Road (under railway bridge)
- At traffic light, turn right onto Rectory Road
- Follow the road left onto Manse Road (one-way system) A10
- Follow the road right onto Stoke Newington High Street (one-way system) A10
- At traffic light, turn right onto Northwold Road (one-way system) A10
- Keep left and continue ahead onto Northwold Road A10
- At mini roundabout, take 2nd exit onto Stoke Newington Common to stand

#### TO NEWHAM GENERAL HOSPITAL

- At stand, continue ahead on Stoke Newington Common
- Turn left onto Rectory Road (one-way system) A10
- Continue ahead onto Rectory Road
- At traffic light, turn left onto Amhurst Road (under railway bridge)
- At traffic light, turn right onto Amhurst Road A107
- Follow the road right onto Mare Street (Hackney Central on right) A107
- At traffic light, turn left onto Morning Lane B113
- At traffic light, turn left onto Ponsford Street (under arched railway bridge)
- At traffic light, turn right onto Homerton High Street A102
- Turn left onto Fenn Street (one-way street)
- At junction, turn right onto Homerton Grove (one-way street)
- Follow the road right onto Wardle Street (one-way street)
- At junction, turn left onto Homerton High Street A102
- Continue ahead onto Marsh Hill and onto Homerton Road B112
- At traffic light, turn right onto Lee Conservancy Road (under East Cross Rte A12)
- At traffic light, turn right onto Eastway A106
- Turn left onto Semley Gate and onto Osborne Road

### **ROUTE DIRECTIONS**

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

#### TO NEWHAM GENERAL HOSPITAL

- Follow the road to the right onto Berkshire Road and onto Wallis Road
- Continue ahead onto Hepscott Road (Hackney Wick station on the left)
- At junction, turn right onto Rothbury Road
- At mini roundabout, take 1st exit onto Wansbeck Road
- At roundabout, take 3rd exit onto Monier Road
- ♦ At traffic light, turn right onto Wick Lane (under East Cross Rte A12). Low bridge
- At mini roundabout, take 1st exit onto Jodrell Road
- Follow the road left onto Parnell Road
- At junction, turn left onto Tredegar Road B142
- At mini roundabout, take 2nd exit onto Fairfield Road B142
- At traffic light, turn left onto Bow Road A11
- Take exit towards Bow Roundabout/Blackwall Tunnel
- At Bow Roundabout, take 2nd exit onto High Street A118
- At traffic light, turn left onto Great Eastern Road A118
- Turn left onto Station Road to Stratford Bus Station
- Exit Stratford Bus Station and use bus lane to junction exit
- At junction, turn right onto Great Eastern Road A118
- At traffic light, turn left onto High Street and continue onto Broadway A118
- At traffic light, turn right onto Tramway Avenue **A112**
- Continue ahead onto West Ham Lane A112
- 🍦 At traffic light, turn right onto Manor Road **A1011**
- At mini roundabout, take 2nd exit onto Manor Road A1011
- At 2nd mini roundabout, take 2nd exit onto Manor Road (West Ham station)
- At 3rd mini roundabout, take 2nd exit onto Manor Road A1011
- At 4th mini roundabout, take 2nd exit onto Manor Road A1011
- 🍦 At traffic light, turn left onto Star Lane (Star Lane DLR on the left) **A1011**
- Turn right onto Ordnance Road
- At junction, turn left onto Barking Road A124
- At traffic light, turn right onto Prince Regent Lane A112
- At traffic light, turn left onto Glen Road
- Turn right onto Cherry Tree Way
- At roundabout, take 1st exit onto Gateway Surgical Centre road to stand

## **NEWHAM HOSPITAL**

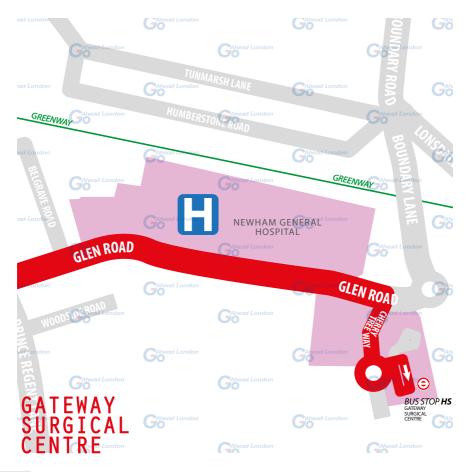
**TERMINUS POINT** 

**SWITCH THE ENGINE OFF** WHILSTATTHE STAND

From Stoke Newington. Proceed from Mental Health Village Car Park direct to stand. Set down at Mental Health Village Car Park at BUS STOP HS.

Towards Stoke Newington. Depart to Mental Health Village Car Park. Pick up at Mental Health Village Car Park at BUS STOP HS.

Private stand for two buses on east side of car park outside Mental Health Village. Blind display: NEWHAM HOSPITAL.



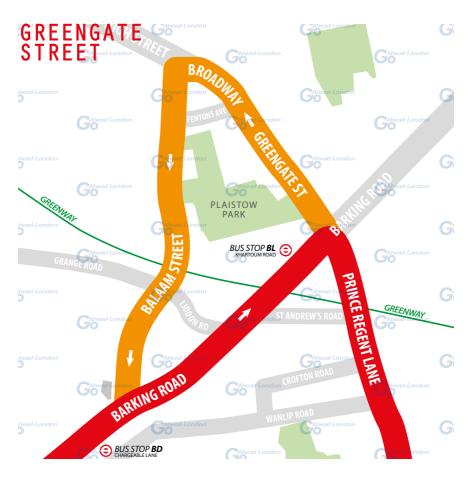
## **PLAISTOW**TURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

**From Stoke Newington.** Proceed from Barking Road via Greengate Street, Plaistow Broadway and Balaam Street. Set down on Barking Road at *BUS STOP BL*.

**Towards Stoke Newington.** Depart to Barking Road. Pick up on Barking Road at *BUS STOP BD*.

Turning point only - buses must not stand. **Blind display:** *PLAISTOW, GREENGATE STREET.* 



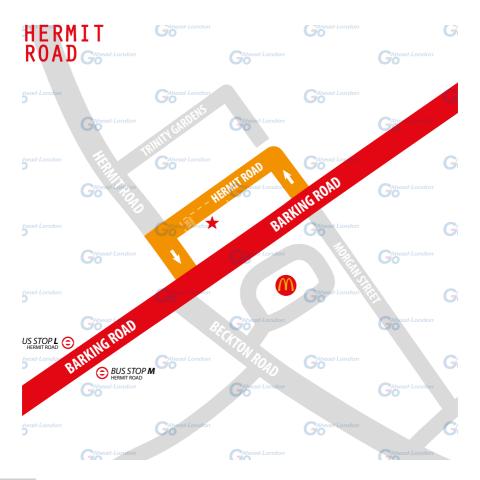
## CANNING TOWN CURTAILMENT POINT

PLEASE CHECK TRIP NUMBER ON ETM BEFORE DEPARTING

**From Stoke Newington.** Proceed from Barking Road via Trinity Gardens to stand. Set down on Barking Road at **BUS STOP L** 

**Towards Stoke Newington.** Depart via Trinity Gardens and Hermit Road to Barking Road. Pick up on Barking Road at *BUS STOP M*.

Public stand for 3 buses on south side of Trinity Gardens. **Blind display:** *CANNING TOWN, BARKING ROAD.* 



## WEST HAM STATION

**TURNING POINT** 

TURNING POINT ONLY. BUSES MUST NOT STAND.

**From Newham Hospital.** Proceed from Manor Road via Milner Road, Hamilton Road and Gainsborough Road. Set down on Manor Road at **BUS STOP M**.

**Towards Newham Hospital.** Depart to Manor Road. Pick up on Manor Road at *BUS STOP D*.

**From Stoke Newington.** Proceed from Manor Road via Milner Road, Hamilton Road and Gainsborough Road. Set down on Manor Road at *BUS STOP C*.

**Towards Stoke Newington.** Depart to Manor Road. Pick up on Manor Road at *BUS STOP N*.

Turning point only - buses must not stand. Blind display: WEST HAM STATION.



### STRATFORD BUS STATION

**CURTAILMENT POINT** 

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

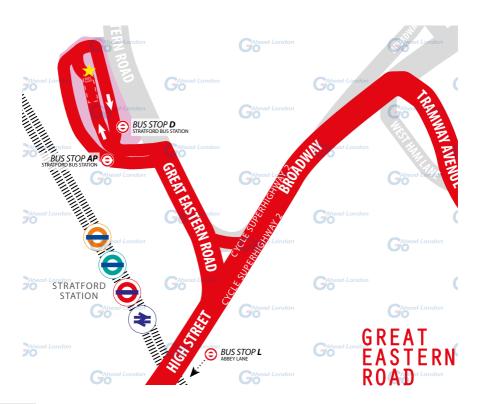
**From Newham Hospital.** Proceed from Stratford Bus Station to stand. Set down on Stratford Bus Station at *ALIGHTING POINT AP*.

**Towards Newham Hospital.** Depart via Stratford Bus Station to Stratford Bus Station. Pick up on Stratford Bus Station at *BUS STOP D*.

**From Stoke Newington.** Proceed from Stratford Bus Station via Stratford Bus Station to stand. Set down on Stratford Bus Station at *ALIGHTING POINT AP*.

**Towards Stoke Newington.** Depart via Stratford Bus Station, Stratford Bus Station, Great Eastern Road, The Grove and Stratford Broadway to Stratford High Street. Pick up on Stratford High Street at *BUS STOP L*.

Private stand for up to 14 buses facing north in Stratford Bus Station on west side of Great Eastern Road. **Blind display:** *STRATFORD*.



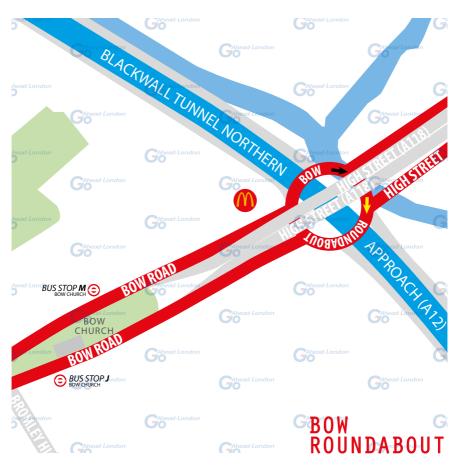
## **BOW CHURCH**TURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

**From Stoke Newington.** Proceed from Bow Road via Bow Interchange. Set down on Bow Road at *BUS STOP M*.

**Towards Stoke Newington.** Depart to Bow Road. Pick up on Bow Road at *BUS STOP J*.

Turning point only - buses must not stand. Blind display: BOW CHURCH.



## **BROMLEY-BY-BOW**

**TURNING POINT** 

**TURNING** POINT ONLY. BUSES MUST NOT STAND.

From Newham Hospital. Proceed from Bow Road via Bromley High Street to stand. Set down on Bow Road at BUS STOP J.

Towards Newham Hospital. Depart via Bromley High Street, Blackwall Tunnel Northern Approach and Bow Interchange to Bow Road. Pick up on Bow Road at BUS STOP W.

Turning point only - buses must not stand. Blind display: BOW CHURCH.



## HACKNEY WICK CURTAILMENT POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

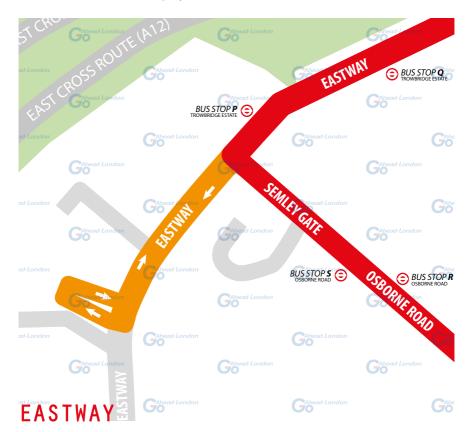
**From Newham Hospital.** Proceed from Osborne Road via Eastway to stand. Set down on Osborne Road at *BUS STOP S*.

**Towards Newham Hospital.** Depart via Eastway to Osborne Road. Pick up on Osborne Road at BUS STOP R.

**From Stoke Newington.** Proceed from Eastway direct to stand. Set down on Eastway at *BUS STOP Q*.

Towards Stoke Newington. Depart to and pick up on Eastway at BUS STOP P.

Private stand in Bus Parking Area on west side of Eastway north of junction with Buxhall Crescent. Blind display: HACKNEY WICK.



### **HOMERTON HOSPITAL**

**TURNING POINT** 

TURNING POINT ONLY. BUSES MUST NOT STAND.

**From Newham Hospital.** Proceed from Homerton Grove via Wardle Street. Set down on Homerton Grove at **BUS STOP F**.

**Towards Newham Hospital.** Depart to Homerton High Street. Pick up on Homerton High Street at *BUS STOP L*.

**From Stoke Newington.** Proceed from Homerton Grove via Wardle Street. Set down on Homerton Grove at *BUS STOP E*.

**Towards Stoke Newington.** Depart to Homerton High Street. Pick up on Homerton High Street at BUS STOP A.

Turning point only - buses must not stand. Blind display: HOMERTON HOSPITAL.



## HACKNEY CENTRAL TURNING POINT

From Newham Hospital. Proceed from Morning Lane via Valette Street, Paragon Road and Mare Street. Set down on Morning Lane at BUS STOP C.

Towards Newham Hospital. Depart to Morning Lane. Pick up on Morning Lane at BUS STOP D.

Turning point only - buses must not stand. Blind display: HACKNEY WICK.





## **STOKE NEWINGTON**

**TERMINUS POINT** 

**IMPORTANT** 

IF YOU REQUIRE A COMFORT BREAK, PLEASE

**ADVISE** 

**IBUS** 

**From Newham Hospital.** Proceed from Stoke Newington Common direct to stand. Set down on Stoke Newington Common at **BUS STOP J.** 

**Towards Newham Hospital.** Depart to Stoke Newington Common. Pick up on Stoke Newington Common at *BUS STOP K*.

Public stand in Stoke Newington Common in 2 parts. **Blind display:** STOKE NEWINGTON.



#### **LOCAL HAZARDS & POINTS TO NOTE**

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

#### PARKED VEHICLES | GATEWAY CENTRE BUS STAND

Small car park with cars parked all around. Risk of collision if care is not taken. Keep speed to a minimum and keep checking mirrors in whilst in the car park.

#### **20 MPH ZONE | NEWHAM HOSPITAL** (HOSPITAL GROUNDS)

Speed limit on side. Keep speed to a minimum.

#### **BUSY BUS STOPS | PRINCE REGENT LANE**

Often, passengers attempt to board the bus when the doors are closing and risk being caught in the doors. Keep checking the nearside mirror when closing doors and also when pulling away.

#### SHARP TURN ORDNANCE ROAD / BARKING ROAD

Sharp left turn from Ordnance Road onto Barking Road. Risk of clipping kerb. Position the bus carefully and keep checking the nearside mirror when turning.

#### NARROW ROAD | ORDINANCE ROAD

Buses travel in both directions with parked vehicles on both sides. Plan ahead and give way to avoid getting stuck.

#### SPEED HUMPS | STAR LANE

Speed tables and speed humps. Risk of injury to passengers or damage to bus if taken at speed. Exercise caution and reduce speed.

#### ONCOMING TRAFFIC | STAR LANE

Risk of collision with oncoming traffic at bend as only one vehicle is able to pass at one time. Care and caution; reduce speed.

#### TRAFFIC ISLAND | MANOR ROAD

Risk of collision with the traffic island if the bus doesn't take turn wide. Exercise care and caution and check mirrors.

#### OFFSIDE PARKING | STRATFORD BUS STATION

(If curtailed). High volume of pedestrians and cyclists within the station. Offside parking - risk of buses passing if you step off the bus or a bus driver may suddenly step off. Extreme care and caution. Look before stepping of the bus. Hi vis to be used at all times whilst at the stand. Speed limit is 10 mph.

#### **LOCAL HAZARDS & POINTS TO NOTE**

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

#### CYCLISTS | GREAT EASTERN RD, HIGH RD AND BOW

Very busy area full of cycle lanes and cyclists. Risk of collision with cyclists if mirrors are not checked regularly. Care and caution and report any near misses.

#### BUSY PEDESTRIAN AREA | STRATFORD HIGH STREET

Pedestrians running across junctions often without looking. Tourist area may signify a stronger likelihood of people looking the wrong way before crossing. Risk of collision. Exercise caution and report any near misses.

#### CYCLISTS | BOW CHURCH /STRATFORD HIGH STREET

Cycle lane on the nearside means that the bus has to cross the cycle lane to serve the bus stop. Risk of collision. Check mirrors before moving across lane.

#### ROAD NARROWS | FAIRFIELD ROAD/TREDEGAR ROAD

Road narrows on the approach to the low bridge with traffic flowing in both directions. Sharp left turn and risk of clipping kerb or collision with vehicles on the nearside as the bus takes a wide turn. Approach with caution and keep speed low, looking out for pedestrians crossing and oncoming vehicles. Position the bus correctly and keep checking the nearside mirror.

#### NARROW ROAD | HACKNEY WICK STATION

Narrow road under the bridge. Give way to oncoming traffic. Risk of collision if driver or third party proceed at the same time. Give way if needed.

#### SHARP TURN | BROOKSBY'S WALK, HOMERTON GROVE

Sharp left turn. Position the bus appropriately and use all mirrors when turning. Be aware of the railing on the nearside.

#### **BUSY PEDESTRIAN AREA | MARE STREET**

Pedestrians running across junctions often without looking. Tourist area may signify a stronger likelihood of people looking the wrong way before crossing. Risk of collision. Exercise caution and report any near misses.

#### **LOCAL HAZARDS & POINTS TO NOTE**

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

#### **BUSY BUS STOPS | HACKNEY CENTRAL AND MARE ST**

Often, passengers attempt to board the bus when the doors are closing and risk being caught in the doors. Keep checking the nearside mirror when closing doors and also when pulling away.

#### CYCLISTS | HACKNEY CENTRAL AND MARE STREET

Very busy area full of cycle lanes and cyclists. Risk of collision with cyclists if mirrors are not checked regularly. Care and caution and report any near misses.

#### **OFFSIDE BUS STAND | STOKE NEWINGTON COMMON**

Offside parking on the stand. Risk of traffic passing if you step of the bus or if you drive past a bus, another driver may suddenly step off. Approach parked buses with caution and be observant. Hi vis jackets must be worn at all times at the stand.

#### **NEARSIDE BUS STAND | STOKE NEWINGTON COMMON**

Part of the bus stand has railings next to the stand and no pavement. Risk of being caught between the bus and the railing if you walk down the inside. Do not walk down the inside of the parked bus as it may pull out and the nearside overhang may hit you. Walk back and around the railings. Hi vis jackets must be worn at all times on the stand.

#### **SCHOOLS | ALONG THE WHOLE ROUTE**

Benthal Primary School, Mossbourne Parkside Academy, Cardinal Pole Catholic School, Morningside Primary School, Old Ford Primary Academy, St Agnes Catholic Primary School, John F. Kennedy School, Ranelagh Primary School, Gainsborough Primary School, St Helen's Catholic Primary School, Ravenscroft Primary School.

### AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE WEAR YOUR HI-VIS WITHIN THE GARAGE GO SLOW! MANDATORY SPEED OF 5 MPH WITHIN THE GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO DESIGNATED PATHS AND WALKWAYS NO EXCUSES PLEASE ABIDE BY THE RULES. IT'S MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER LOOK OUT FOR CYCLISTS DRIVE SLOWLY

PARK FERRY VEHICLES WITHIN DESIGNATED AREAS USE THE
HORN WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES ARE SILENT. BE EXTRA CAUTIOUS WHILST ON THE MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE YOURSELF WITH THE GARAGE SAFETY CODE

THINK FIRST AND



### OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM: GIVE ACCURATE INFORMATION. WE'RE HERE TO ASSIST!

#### **ROUTE 276 | CURTAILMENT ABBREVIATIONS**

NH	Newham Hospital, Gateway Ctr	PGS	Greengate Street
CHR	Hermit Road, Canning Town	WH	West Ham Station
SBS	Stratford Bus Station	BCH	Bow Church
BBB	Bromley-by-Bow, High Street	HW	Eastway, Hackney Wick
HH	Homerton Hospital	HC	Hackney Central

#### FACILITIES THROUGHOUT THE ROUTE

• **Newham Hospital.** Toilet facilities available.

**Stoke Newington Common** 

• Stoke Newington. Building situated next to stand. Keypad 5143.

If you urgently need to use the following interim facility, please inform iBus first.

#### **CODE RED | EMERGENCY RADIO PROCEDURE**

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, hold down the Code Red button on your vehicle's radio for at least 3 seconds until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. You should not use the radio whilst the vehicle is in motion.



SNC

Call your garage for non-emergency, mechanical defects, help or advice



Call CentreComm for non-emergency, incident reporting or diversions



Call CentreComm for emergency services, passenger injury or assault We're here to assist. If you are unsure at any point, contact your Controller via the radio system or by telephoning iBus:

020 7064 5699

Lost property for the public **020 7819 5180** 

Front desk allocations **020 7819 5182** 

Engineers **020 7819 5199** 

DO NOT GIVE OUT ANY OF OUR NUMBERS TO THE PUBLIC APART FROM THE LOST PROPERTY NUMBER.

Emergencies **999** or **112** 

Metropolitan Police 020 7230 3591

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